

Welcome to

BusyFamily

Complete online resource
centre for Canadian personal
and family care

Visit our website at www.busyfamily.ca

What We Do...For You

Finding the right care for a family member - your child, your parent, even yourself - can be like wrestling with a jigsaw puzzle. BusyFamily brings the pieces of that puzzle together for you - all in one place - quickly, easily and confidentially. Because we do all the searching and researching for you, we can save you hours or days trying to find the right solutions for your personal or family care concerns.



BusyFamily can help you find a complete range of qualified local professionals, care facilities and resources, anywhere in Canada. For example, we will help you find the right resources when:

- Your child needs daycare.
- You and your partner need couple counselling.
- Your parent needs a nursing home.

“Canadian web service designed to help those in need of everything from teen counselling to elderly care...The breadth and depth make it authoritative and complete. Somebody was thinking here.”

**-Robert Cribb, The Toronto Star
October 16, 2000.**

- A family member needs help with a drinking or drug problem.
- You want to hire a nanny.
- Your teenager needs counselling.
- You need to better manage your stress.
- Your parent needs help at home with health and personal care.
- A family member needs professional help coping with depression.
- You need to find care for a school-age child.
- Your parent needs to find a retirement residence.
- PLUS we can help you with many other personal and family concerns.

BusyFamily Helps You Save Time - Make Better Decisions!

Since 1988, we have been providing assistance to thousands of Canadian families with personal and family care concerns. Our corporate TakingCare Program is currently being delivered to employees at major Canadian financial, technology, health care, government, communications and energy sector corporations. Now the benefits of our experience and expertise are available to you online - 24 hours a day, 365 days a year - through BusyFamily.

Membership Has Its Privileges

BusyFamily Members have instant, exclusive access to:

- **Our customized, guided searches for hard to find professional service providers and facilities.** Our team of trained researchers keeps us up-to-date on all licensed service providers everywhere in Canada. As a result, we put, at your fingertips, the most complete, current and unbiased Canadian database of more than 44,000 service providers. All of our data is telephone verified directly with the provider or facility. We check with government agencies to confirm current provider licenses. **Unlike many other referral services, we do not accept any advertisements, fees or compensation from providers**, allowing us to deliver completely impartial, objective information to our clients.

- **Our expert Member Support staff.**

BusyFamily staff consultants with extensive knowledge of child care, elder care and personal care services back up our Internet service across Canada. Whenever you have a special need, our expert consultants are available to support your search. You'll be able to easily and promptly contact us by e-mail or toll free telephone.



- **Our in-depth information about each provider.**

The customized BusyFamily Search Report prepared for you will tell you about each provider's professional specialties, fees, program admission requirements, years of experience, professional licenses, ethnic or religious program affiliations, availability, languages spoken and much more. Within minutes, you'll have all the information you need to make an informed decision.

- **Our educational articles, financial information, helpful links and checklists.**

Know the right questions to ask and what to look for when choosing a day care centre, a nanny, a psychotherapist, an addiction counsellor, a home care provider or a nursing home. Get informed about dozens of government financial assistance programs. Access any of our extensive lists of expert articles on parenting, senior care and self care. You'll also save lots of search time with our review of Internet links covering the best sites concerned with parenting, child development, aging and mental health.



BusyFamily Member Areas

Membership in BusyFamily enables you to have full access to unlimited searches and all supporting information and consultation in one or more of our Member Areas.



Once you have chosen which Member Area to visit, a full spectrum of information and referral services is available to assist you. Use any or all of the options presented in the menu below:

- OVERVIEW
- CUSTOM SEARCHES
- FINANCIAL HELP
- QUALITY CHECKLISTS
- EXPERT ADVICE
- BEST LINKS

Our Pledge to our Clients

Privacy

No information about our individual clients will be sold to or shared with any other persons or organization. All information about individual clients will be held in strict confidence. No lists or databases containing individual BusyFamily client information will be sold for any commercial purposes.

Objectivity

No fees or other forms of compensation will be accepted from any of the service providers described in our databases.

Mission

Our central organizational objective will always be to provide helpful, accurate information to enhance the well-being of families and individuals.



Becoming a BusyFamily Member

Access to BusyFamily can be purchased via either an individual or organizational membership. Your employer may provide memberships for all employees as an employee benefit. BusyFamily can be supplied to you either via the Internet or your organization's intranet. For further information and current rates, please visit www.busyfamily.ca or call 1-800-905-3333.